



Frequently Asked Questions

Insurance, payment, and reimbursement

Lab Work

Luna processes blood testing through Quest Labs. Your cost is determined by your insurance plan.

Prescriptions

Luna sends prescriptions to your local pharmacy. Your copay is determined by your insurance. Compounded medications are optional and available, but are an out-of-pocket cost.

Visits

All visits are an out-of-pocket expense and can be paid with an HSA account or with a personal payment.

Reimbursement

The cost of your visits can be submitted to your insurance for reimbursement. Our office is happy to provide documentation for your reimbursement applications.